Updating the firmware of a CTC100

May 24, 2022 (current firmware version is v4.50)

Note: Version 3.xx firmware can be upgraded to Version 3.08, but cannot be upgraded to the current firmware revision. Version 4.xx can be upgraded to the current firmware revision.

To update the firmware in your CTC100 you will first need to email SRS Tech Support (info@thinkSRS.com) with your serial number. We will then reply back to you with an email which will has two attachment. Copy the attached files to a new USB stick and follow the instructions below.

1) Plug the memory stick into the CTC100. After about 15 seconds, a "Firmware update" window will appear on the screen.
2) Wait about 10 more minutes for the "Firmware update was successful" message to appear.
3) Unplug the memory stick and erase it so that you don't accidentally reprogram the CTC100 again.
4) Restart the CTC100.